Access Statement For The Greyhound Coaching Inn

Introduction

The Greyhound Coaching Inn is a 33 bedroomed hotel located in the centre of the small market town of Lutterworth, south Leicestershire. We are located on level ground in the centre of the town, opposite the market square. We have 33 bedrooms in total, six of which are located on the ground floor. These six bedrooms are described individually in further detail below under the heading of 'Bedrooms'. As we are a grade II listed building, all rooms are individual in their shape and size. As such, you may prefer to discuss any requirements you may have in order to obtain clarity and so that we can reserve you a room that best accommodates your needs.

We look forward to welcoming you. If you have any queries or require any assistance please telephone us on 01455 553307 or e-mail <u>bookings@greyhoundinn.co.uk</u>

Pre-Arrival

The nearest railway station is located in Rugby, approximately 7 miles away. The 140 Bus service operates from Rugby town centre to Lutterworth however, there are no direct buses from the railway station to Lutterworth. ABC Taxis Rugby offer accessible taxis, if pre-booked and their contact details are listed on Yell.com. Although we will happily assist with booking your taxis the hotel is unable to offer a collection or drop-off service.

The pedestrian walkways in the streets surrounding the hotel are level and constructed of tarmac. The courtyard area of the hotel, from which you gain access to the reception, bar, lounge, restaurant and bedrooms is constructed from squared off cobbles which are fairly level. There are no hills surrounding the building itself, although the main road of the town is on an incline.

We can produce copies of the following documents in large print format upon request: Menus Tariffs Access Statement

Car Parking & Arrival

Parking is available in the public pay and display car park located directly behind the hotel. This car park has parking for approximately 60 vehicles. It can be easily located by following the brown tourist signs for 'The Greyhound Coaching Inn'. Blue badge holders are entitled to park for up to 3 hours free of charge. Parking is free of charge between the hours of 6pm and 8am.

The car parking is even and surfaced with tarmac. It is floodlit through the evening and overnight. Our courtyard area from the car park to the main entrance of the hotel is also floodlit during the evening through until midnight.

There is a flat tarmac area at the back of the courtyard suitable as a drop off/collection point for the hotel. From the tarmac area it leads directly into the cobbled area of the courtyard itself.

When entering the main building to access the reception, bar, lounge and restaurant areas there is small inclined ramp rather than steps. There are no hand rails on either side of the door. The main entrance door is a heavy wooden door with glass to the top half. This is manually operated by pushing it inward toward the building with no intercom system available. The clear door opening is

70cm (28"). Alternative access is available through the restaurant door which is at ground level to the courtyard with no ramp requirement. This door measures 97cm (38"). Although we do not offer a valet service for the car park luggage can be handled by reception upon pre-arranged request.

Main Entrance/Reception/Welcome Area

Once entering the main building, reception, the lounge, the restaurant and the bar are all located on the same level. There are no further ramps or steps to negotiate when accessing any of these areas. There is adequate space through the lounge area for a pushchair, pram or wheelchair to access the reception area, which is located behind the lounge. Seating is available in the lounge if required, including moveable chairs which can be taken to reception upon request. The flooring throughout the lounge is vinyl wood effect flooring and once in the reception area the flooring is parquet varnished in a dark colour. Lighting in both the lounge area are dimmable in 3 separate sections. The reception desk is high so there is no wheelchair access to it for checking in however, we will happily check people in using a table in the lounge area when required. If required, pen and paper can be provided but we do not have a hearing loop available on site.

Bedrooms & Bathrooms

As outlined under 'Introduction' details about each of our ground floor rooms are below.

Room 25 Bedroom: Entrance door width – 75cm (29.5") Bed configuration – Twin Available space next to bed – 150cm (59") Bed height – 56cm (22") Clear space under bed -0 cm (0") Main lighting in room – Wall lights Floor type and colour – Carpeting in beige Wall colour – Magnolia Ceiling colour - White Wardrobe rail height – 150cm (59") Telephone – Standard Bathroom: Level access into bathroom – Yes Door width -69 cm (27") Shower type – Walk-in floor level shower with door opening measuring 62cm (24.5") WC Height – 40cm (16") Bath height – N/A Basin Height – 73cm (28.5") Clear space available under basin and WC - Yes Support Bars – None Type of taps – Crossed top taps, not mixer taps Lighting – 2 x low energy ceiling lights plus shaving light over basin Flooring type and colour – Black tiles Wall type and colour – Partially tiles in white and partial painted in magnolia Ceiling colour – White Additional safety features - None

Room 26 Entrance door width – 79cm (31") Bed configuration – Double Available space next to bed – 68cm (26.5") Bed height – 55cm (21.5") Clear space under bed – 25cm (10") Main lighting in room – Wall lights Floor type and colour – Carpeted in Blue Wall colour – Magnolia Ceiling colour – White Wardrobe rail height – 145cm (57") Telephone – Standard Bathroom: Level access into bathroom - Yes Door width – 65cm (25.5") Shower type – Over bath WC Height – 42cm (16.5") Bath height – 52cm (20.5") Basin Height – 76cm (30") Clear space available under basin and WC - Yes Support Bars - None Type of taps – Crossed top taps, not mixer taps Lighting $-1 \times bar$ of 3 ceiling spot lights, 1 x low energy ceiling light plus shaving light over basin Flooring type and colour – Black tiles Wall type and colour - Partially tiles in white and partial painted in magnolia Ceiling colour - White Additional safety features – None Room 27 Entrance door width – 75cm (29.5") Bed configuration – Double Available space next to bed – 70cm (27.5") Bed height – 38cm (15") Clear space under bed - 12cm (4.5") Main lighting in room – Wall lights Floor type and colour – Carpeted in green Wall colour – Magnolia Ceiling colour – White

Wardrobe rail height – 180cm (71") Telephone – Standard Bathroom: Level access into bathroom – Yes Door width – 66cm (26") Shower type – Over bath WC Height – 43cm (17") Bath height – 52cm (20.5") Basin Height – 74cm (29") Clear space available under basin and WC – Yes Support Bars – None Type of taps – Crossed top taps, not mixer taps

Lighting – 3 spots lights to ceiling plus shaver light over basin

Flooring type and colour – Black tiles Wall type and colour – Partially tiles in white and partial painted in magnolia Ceiling colour – White Additional safety features – None

<u>Room 28</u>

Entrance door width – 75cm (29.5") Bed configuration – Double Available space next to bed – 70cm (27.5") Bed height – 50cm (19.5") Clear space under bed -0 cm (0") Main lighting in room – Wall lights Floor type and colour - Carpeted in a blue and red pattern Wall colour – Magnolia Ceiling colour – White Wardrobe rail height – 154cm (60.5") Telephone – Standard Bathroom: Level access into bathroom - Yes Door width - 65cm (25.5") Shower type – Over bath WC Height – 40cm (15.5") Bath height – 53cm (21") Basin Height – 78cm (30.5") Clear space available under basin and WC - Yes Support Bars - None Type of taps – Crossed top taps, not mixer taps Lighting – 1 x bar of 3 ceiling spot lights plus shaving light over basin Flooring type and colour – Black tiles Wall type and colour - Partially tiles in white and partial painted in magnolia Ceiling colour – White Additional safety features - None

<u>Room 29</u>

Entrance door width – 75cm (29.5") Bed configuration – Double Available space next to bed – 56cm (22") Bed height – 53cm (21") Clear space under bed – 25cm (10") Main lighting in room – Wall lights Floor type and colour – Carpeted in blue and red pattern Wall colour – Magnolia Ceiling colour - White Wardrobe rail height – 143cm (56") Telephone – Standard Bathroom: Level access into bathroom – Yes Door width – 72cm (28") Shower type – Over bath WC Height – 42cm (16.5") Bath height – 52cm (20.5")

Basin Height – 75cm (29.5") Clear space available under basin and WC – Yes Support Bars – None Type of taps – Crossed top taps, not mixer taps Lighting – 1 x bar of 3 ceiling spot lights plus shaving light over basin Flooring type and colour – Black tiles Wall type and colour – Partially tiles in white and partial painted in magnolia Ceiling colour – White Additional safety features – None

<u>Room 30</u>

Entrance door width – 75cm (29.5") Bed configuration – Double Available space next to bed – 140cm (55") Bed height - 58cm (22.5") Clear space under bed – None Main lighting in room – Wall lights and 2 x ceiling spots lights Floor type and colour – Carpeted in blue and red pattern Wall colour – Pale pink patterned paper Ceiling colour - White Wardrobe rail height – 170cm (67") Telephone – Standard Bathroom: Level access into bathroom – Yes Door width – 68cm (26.5") Shower type – Over bath WC Height – 42cm (16.5") Bath height – 51cm (20") Basin Height – 75cm (29.5") Clear space available under basin and WC – Yes Support Bars – None Type of taps – Crossed top taps, not mixer taps Lighting – 2 x ceiling spot lights plus shaving light over basin Flooring type and colour – Black tiles Wall type and colour – Partially tiles in white and partial painted in magnolia Ceiling colour – White Additional safety features - None

Public Areas – Halls, Stairs, Landings & Corridors

All hallways, stairs, landings and corridors are lit with wall lights and carpeted with short pile carpet. The typical corridor width is 95cm (37.5").

There are no lifts in the building. The main access route to the first floor is by a carpeted set of stairs with a hand rail mounted on one side and a banister on the other. The stairs consist of 9 steps to a platform, followed by a step to another platform, then followed by a further 6 stairs to the first floor.

Public Areas – Lounge, Bar & Restaurant

When entering the main building to access the lounge, restaurant and bar areas (located at ground level) there is a small inclined ramp rather than steps. There are no hand rails on either side of the

door. The main entrance door is a heavy wooden door with glass to the top half. This is manually operated by pushing it inward toward the building with no intercom system available. The clear door opening is 70cm (28"). The public toilets are located on the ground floor behind the lounge and restaurant.

The Sandwich menu and the A La Carte menu are offered in all three areas between 12noon and 2pm and then the A La Carte menu is available again between 7pm and 9.30pm. Table service is available in all areas. We can cater for most dietary requirements upon request and where possible a chef will come and discuss your individual requirements directly. We are listed on the coeliac society website and can produce almost all dishes from our A La Carte menu for this type of diet.

<u>Bar</u>

Décor – Plastered walls painted in magnolia and ceiling in white with pictures and paintings decorating the walls

Flooring - Level throughout with parquet flooring in a mahogany colour

Tables – Various different sizes and heights

Chairs – Settles, cushioned and un-cushioned run around the outside of the room with all other seating consisting of movable dining style chairs

Lighting – Low energy ceiling spot lights, operated on a dimmer switch as well as picture lights to the walls

A TV is concealed in the bar area behind a mirror and can be used upon request. Subtitles are available if required.

Lounge

Décor – Plastered walls painted in magnolia and ceiling in white with pictures and paintings decorating the walls

Flooring - Level throughout with vinyl wood effect floor covering in an oak colour Tables – Various different sizes and heights

Chairs – Cushioned bench seating around the outside of each area of the lounge with some other seating consisting of movable dining style chairs

Lighting – Low energy ceiling spot lights, operated on three separate dimmer switches, in sections, as well as picture lights to the walls

Restaurant

Décor – Plastered walls painted in magnolia with some wood panelling detail and ceiling in white with pictures and paintings decorating the walls

Flooring - Level throughout with parquet flooring in a mahogany colour

Tables – Various different sizes and heights

Chairs – All seating consisting of movable dining style chairs of which some are carvers

Lighting – Low energy ceiling spot lights, operated on two separate dimmer switches, in sections, as well as picture lights to the walls

Public Toilets

Our public toilets are located on the ground floor behind the lounge and restaurant. All toilets have level entry with grey tiled floors and floor to ceiling stone coloured tiles. There is no designated accessible WC however there is one large unisex cubical with drop-down baby changing facility available. This cubical has a door opening width of 76cm (30") and although the clear space either side of the toilet is only 24cm (9.5") there is clear space in front of the WC of 118cm (46.5"). The height of the toilet is 42cm (16.5"), the basin 78cm (31.5") and there is clear space underneath both.

The taps are Crossed top taps, not mixer taps with a soap dispenser mounted slightly higher than the taps.

Grounds & Gardens

The communal grounds consist of a courtyard area, from which you gain access to the reception, bar, lounge, restaurant and bedrooms. It is constructed from squared off cobbles which are fairly level with planting, fixed stone bench seating and 4 stone tables. The narrowest part of the courtyard measures 110cm (43").

Conference & Meeting Rooms

Our conference room is located on the first floor. This is accessed by a carpeted set of stairs with a hand rail mounted on one side and a banister on the other. The stairs consist of 9 steps to a platform, followed by a step to another platform, then followed by a further 6 stairs to the first floor. There is no lift to the first floor.

The door opening width is 90cm (35") leaving from a carpeted floor in the landing to a level laminate floor throughout the conference room. Different lighting configurations are available in the room. These consist of ceiling spot lights, 3 ceiling chandeliers and picture lights around the room. Each lighting type can be controlled independently of each other.

There is no fixed furniture in the room, all chairs and tables are bought into the room as required. Tables can be provided in rounds or squares at a height of 70cm (27.5") and the chair seat height is 46cm (18"). The room can be set up in several styles; boardroom, theatre, party or classroom being the most popular.

The nearest public toilets are located on the ground floor.

For further conferencing information please contact Charlotte on 01455 553307.

Additional Information

There is a doctor's surgery and a small hospital with part time minor injuries unit located only a 2 minute walk from the hotel. During hours when these facilities are not available, the nearest hospital is St Cross in Rugby, approximately 6 miles away.

The nearest Shop Mobility is located in Market Harborough, approximately 8 miles away.

We welcome dogs, including assistance dogs. We do however request that you notify us in advance of your intention to be accompanied by your dog. Dogs are welcomed into all areas of the hotel with the exception of the restaurant. Meals can be taken with your dog in the lounge, bar or as room service from the same A La Carte Menu as the one available in the restaurant.

Room service is available between the hours of 7am and 9.30pm. 7am-9.30am – continental breakfast and beverages 9.30am-7pm – In room snack menu 7pm-9.30pm – A La Carte Menu

There are 7 wi-fi hot spots available for use free of charge throughout the hotel during your stay. Please contact reception for the wi-fi password.

Contact Information

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